

South Carolina Individual Income Taxes

Rock Hill Service Center: 844-898-8542
775 Addison Ave., Suite 201, Rock Hill, SC 29730
Hours: Mondays, Tuesdays, Thursdays, & Fridays, 8:30 am–5 pm; & Wednesdays, 9:30 am–5 pm

Online S.C. tax forms can be found at dor.sc.gov.
To request S.C. tax forms by mail, call **1-844-898-8542**
or **803-898-5000**.

Request forms via email: forms@dor.sc.gov

North Carolina Individual Income Taxes

Charlotte Service Office: 704-519-3000
301 McCullough Dr., Suite 300, Charlotte, NC 28262
Hours: Monday – Friday, 8 am–5 pm

Online N.C. tax forms can be found at www.ncdor.gov.
To request N.C. tax forms by mail and for further tax assistance, call **1-877-252-3052**.

Tax Form Links for all 50 States

- Federation of Tax Administrators:
www.taxadmin.org

YCL Computer Lab Access

YCL provides the public with access to computers. There are a limited number of machines available at each location to ensure that guests can maintain social distancing.

Computer access begins at opening and shut down 10 minutes before close. Patrons are limited to 30 minutes for computer usage, but can ask staff to extend time if working on forms. Time cannot be extended if other guests are waiting to use a PC.

If you feel you need assistance with online tax preparation, please plan to bring someone with you to assist. **Library staff are not allowed to assist in tax preparation or give tax advice.**

Mi-Fi Hotspots Available

YCL has T-Mobile Mi-Fi Hotspots available for check out to YCL card holders.

To learn more about this service, visit <https://www.yclibrary.org/hotspots>

To check availability of Mi-Fi Hotspots, check our catalog at sclends.lib.sc.us/eg/opac/home

Online Tax Resources & Assistance

SC Thrive

With SC Thrive, you can file your South Carolina State and Federal Taxes quickly, easily and at no cost if your Adjusted Gross Income (AGI) is less than \$65,000 (\$95,000 if your filing status is married filing jointly). Go to <https://scthrive.org/filetaxes/> to get started.

My Free Taxes

The United Way has partnered with H&R Block to provide households with simple returns to file their federal and state taxes for free. Visit www.myfreetaxes.com for more information.

AARP Tax-Aide

The AARP Foundation Tax-Aide is offering remote tax assistance free of charge to anyone, with a focus on taxpayers 50 years or older or with low to moderate income. Go to www.taxaideqa.aarp.org/hc/en-us to learn more.

YCL Mobile Print Services

YCL offers mobile printing services to guests. You can send documents to be printed at any YCL branch. Documents can be sent through our website, email, or through the PrinterOn app.

To learn more about our mobile printing services, visit <https://www.yclibrary.org/mobile-printing>

The United Way Association of South Carolina's 211 Phone Assistance



The United Way's 211 service is a free and confidential service that helps people across North America find the local resources they need 24 hours a day, 7 days a week.

To access the 211 phone assistance line, dial **211** or **866-892-9211**. To search resources specific to South Carolina, visit www.sc211.org.

Free Tax Help & Assistance 2021

****Services may be limited due to the pandemic.****

Internal Revenue Service (IRS) for Federal Income Tax Forms

This year, in-person assistance is extremely limited.
Listed here is what is currently available for in-person, phone, and online assistance.

IRS Phone Assistance: 1-800-829-1040
Make an appointment: 1-844-545-5640

IRS – Charlotte, NC:
Five Resource Square
10715 David Taylor Dr.
Charlotte, NC 28262
Hours: Monday – Friday, 8:30 am–4:30 pm

IRS – Columbia, SC:
1835 Assembly St.
Columbia, SC 29201
Hours: Monday – Friday, 8:30 am–4:30 pm

Online Federal tax forms and publications can be found at www.irs.gov.

To request tax forms by mail, call **1-800-TAX-FORM** or **1-800-829-3676**.



For information on our current services and hours of operation, visit our website at www.yclibrary.org or call us at **803-981-5858**.
Handout updated 1/15/2021

The Volunteer Income Tax Assistance (VITA) Program In-Person Assistance

The VITA Program provides free assistance with e-filing federal and state tax returns for qualified taxpayers prepared by trained, IRS-certified VITA volunteers. This service is available to York County households that earn \$56,000 or less annually. This year assistance will be provided with limited contact. Tax Filers will need to provide a packet of information for VITA volunteers to prepare tax filings. Packets with intake interview sheet, consent form, and checklist will be available for pick up on site. Returns will be prepared within seven days. Taxpayers will review the filing with a VITA volunteer before signing and submitting the e-filing.

WHERE

Pathways Community Center
546 South Cherry Rd, Suite N
Rock Hill, SC 29732

WHEN

Mondays, Wednesdays, & Fridays
January 25, 2021 – April 14, 2021
8:30 a.m. – 4:00 p.m.

Tax Filers will need to provide a packet of information containing the follow items.

- Copy of photo ID and social security card
- Copy of social security card for spouse and/or all dependents
- 2019 tax return (if available)
- Complete 13614-C Intake Interview & Quality Review Sheet
- Complete Form 14446 Virtual/TCE Taxpayer Consent – Page 3
- Copy of W-2s, 1099-G Unemployment, 1099-INT, 1099-DIV, 1099-R, Social Security SSA-1099, Refunds, etc.
- Copy of deductions, credits, and/or adjustments: Child Care, Tuition, Student Loan Interest, HAS, Self-employment Expenses, etc.
- Proof of account for direct deposit of refunds (e.g. voided check)

Packets will not be accepted past 3:00 p.m.