

# Free Tax Help & Assistance 2023

## Internal Revenue Service (IRS) for Federal Income Tax Forms

**\*\*In-person assistance and other information is subject to change.\*\***

**IRS Phone Assistance:** 1-800-829-1040  
**Make an appointment:** 1-844-545-5640

**IRS – Charlotte, NC:**  
Five Resource Square  
10715 David Taylor Dr.  
Charlotte, NC 28262  
Hours: Monday–Friday, 8:30 am–4:30 pm

**IRS – Columbia, SC:**  
1835 Assembly St.  
Columbia, SC 29201  
Hours: Monday–Friday, 8:30 am–4:30 pm

Online Federal tax forms and publications can be found at [irs.gov](https://www.irs.gov). To request tax forms by mail, call **1-800-TAX-FORM** or **1-800-829-3676**.



For information on our current services and hours of operation, visit our website at [yclibrary.org](https://www.yclibrary.org) or call us at **803-981-5858**.

*Updated 1/18/2023*

### The Volunteer Income Tax Assistance (VITA) Program: In-Person Assistance

IRS VITA/TCE return preparation sites are operated by certified volunteers. Site operating hours and services offered may be limited. By law, some sites provide priority services to seniors. Please be advised you may not be immediately served. No returns started after 3 p.m. (Pathways) or 2:30 p.m. (Winthrop).

#### Site name, location, and times:

**Pathways Community Center**  
546 South Cherry Rd, Suite N; Rock Hill, SC 29732  
January 23 – April 17, 2023  
Mondays, Wednesdays, & Fridays; 8:30 a.m.– 4 p.m.

**Rock Hill Cares VITA at Winthrop University**  
DiGiorgio Student Center, 2<sup>nd</sup> floor  
February 11 – April 8, 2023  
Saturdays; 11 a.m.–3 p.m.

#### VITA volunteers can prepare:

- W-2 & W-2G
- 1095-A, B, or C
- 1098-T
- 1099-B\*, C\*, G, K\*, R, S\*, SA, DIV, INT, MISC\*, NEC\*, SSA-1099\*, RRB-1099 & RRB-1099-R, CSA-1099

- Child Tax Credit
- Earned Income Credit
- Itemized Deductions\*
- Prior Year and Amended Returns

*\*Limited*

#### What to bring:

- All forms needing to be prepared (see above)
- For married filing jointly, both spouses must be present and will each need to bring some of the required information listed above.
- Government-issued ID
- Social security cards or Individual Taxpayer Identification and birth dates for you, your spouse, and/or your dependents
- A copy of last year's tax return
- Total paid to day care provider and their tax ID number
- Information for all deductions/credits
- Information for other income
- For direct deposit or refund, proof of account and bank routing number
- For prior year tax returns, bring copies of income transcripts from the IRS (and state, if applicable).

## South Carolina Individual Income Taxes

## Online Tax Resources & Assistance

**Rock Hill Service Center:** 844-898-8542  
775 Addison Ave., Suite 201, Rock Hill, SC 29730  
Hours: Mondays, Tuesdays, Thursdays, & Fridays,  
8:30 am–5 pm; & Wednesdays, 9:30 am–5 pm

- Online S.C. tax forms can be found at [dor.sc.gov](http://dor.sc.gov).
- To request S.C. tax forms by mail or email, call **1-800-768-3676** or **803-898-5000**, or email [forms@dor.sc.gov](mailto:forms@dor.sc.gov).
- SCDOR Taxpayer Advocate can answer S.C. tax-related questions. Call **803-898-5444** or email [TaxpayerAdvocate@dor.sc.gov](mailto:TaxpayerAdvocate@dor.sc.gov).
- If you made less than \$72,000 in a tax year, you may be eligible for MyDORWAY, a free online tax system for SC taxpayers. Learn more at [dor.sc.gov/mydorway](http://dor.sc.gov/mydorway).

**SC Thrive:** With SC Thrive, you can file your South Carolina State and Federal Taxes quickly, easily, and at no cost if your Adjusted Gross Income (AGI) is less than \$65,000 (\$95,000 if your filing status is married filing jointly). Go to [scthrive.org/filetaxes](http://scthrive.org/filetaxes) to get started.

**My Free Taxes:** The United Way collaborated with H&R Block to provide households with simple returns to file their Federal and state taxes for free. Visit [myfreetaxes.com](http://myfreetaxes.com) for more information.

**Federation of Tax Administrators:** Find tax form links for all 50 states and more information for taxpayers at [taxadmin.org](http://taxadmin.org).

## North Carolina Individual Income Taxes

**Charlotte Service Office:** 704-519-3000  
301 McCullough Dr., Suite 300, Charlotte, NC 28262  
Hours: Monday–Friday, 9 am–4 pm

- Online N.C. tax forms can be found at [ncdor.gov](http://ncdor.gov).
- To request N.C. tax forms by mail and for further tax assistance, call **1-877-252-3052**.

## AARP Tax Assistance

AARP tax assistance will be available at the Fort Mill Library (1818 2<sup>nd</sup> Baxter Crossing, Fort Mill, SC 29708) on the dates and times listed below. **Appointments are required.** To make an appointment, call 901-235-3269 or email [fortmilltaxes@gmail.com](mailto:fortmilltaxes@gmail.com). YCL Staff cannot make appointments for patrons. Taxpayers must bring their tax information and will meet with a volunteer, who will prepare the returns while they wait.

| February |           | March |               | April |               |
|----------|-----------|-------|---------------|-------|---------------|
| Date     | Time      | Date  | Time          | Date  | Time          |
| 6        | 9 am–5 pm | 3     | 12:30–5:30 pm | 1     | 9 am–1 pm     |
| 7        | 12–5 pm   | 4     | 9 am–1 pm     | 3     | 9 am–5 pm     |
| 11       | 1–5 pm    | 6     | 9 am–12:30 pm | 4     | 9 am–5 pm     |
| 15       | 9 am–4 pm | 7     | 12–6 pm       | 5     | 9 am–5 pm     |
| 16       | 9 am–noon | 13    | 12:30–4 pm    | 8     | 1–5:30 pm     |
| 17       | 9 am–noon | 14    | 12–5 pm       | 10    | 9 am–12:30 pm |
| 20       | 9 am–4 pm | 18    | 11 am–5:30 pm | 11    | 12–5 pm       |
| 23       | 12–6 pm   | 20    | 9 am–4 pm     |       |               |
| 25       | 1–5:30 pm | 21    | 12–4 pm       |       |               |
| 27       | 9 am–noon | 23    | 12–5:30 pm    |       |               |
| 28       | 12–6 pm   | 27    | 9 am–noon     |       |               |
|          |           | 28    | 12–3:30 pm    |       |               |
|          |           | 31    | 12:30–5 pm    |       |               |