

Tax Help & Assistance 2025

Internal Revenue Service (IRS) for Federal Income Tax Forms

****All information is subject to change.****

IRS Phone Assistance: 1-800-829-1040
Make an appointment: 1-844-545-5640

IRS – Charlotte, NC:
Five Resource Square
10715 David Taylor Dr.
Charlotte, NC 28262
Hours: Monday–Friday, 8:30 am–4:30 pm



IRS – Columbia, SC:
1835 Assembly St.
Columbia, SC 29201
Hours: Monday–Friday, 8:30 am–4:30 pm

Online Federal tax forms and publications can be found at [irs.gov](https://www.irs.gov). To request tax forms by mail, call **1-800-TAX-FORM** or **1-800-829-3676**.

For information on our current services and hours of operation, visit [yclibrary.org](https://www.yclibrary.org) or call **803-981-5858**.

South Carolina Individual Income Taxes

Rock Hill Service Center: 844-898-8542
775 Addison Ave., Suite 201, Rock Hill, SC 29730
Hours: Mondays, Tuesdays, Thursdays, & Fridays, 8:30 am–5 pm; & Wednesdays, 9:30 am–5 pm

- Online S.C. tax forms can be found at dor.sc.gov.
- To request S.C. tax forms by mail or email, call **1-844-898-5000** or email forms@dor.sc.gov.
- SCDOR Taxpayer Advocate can answer S.C. tax-related questions. Call **803-898-5444** or email TaxpayerAdvocate@dor.sc.gov.
- If you made less than \$84,000 in a tax year, you may be eligible to file your taxes with free software. Learn more at dor.sc.gov/iit-filing.

North Carolina Individual Income Taxes

Charlotte Service Office: 704-519-3000
301 McCullough Dr., Suite 300, Charlotte, NC 28262
Hours: Monday–Friday, 9 am–4 pm (by appointment; walk-ins accepted Tuesday–Thursday only)

- Online N.C. tax forms can be found at ncdor.gov.
- To request N.C. tax forms by mail and ask for further tax assistance, call **1-877-252-3052**.

Online Tax Resources & Assistance

- **SC Thrive:** File your South Carolina State and Federal Taxes quickly, easily, and at no cost if your Adjusted Gross Income (AGI) is less than \$83,000. Go to scthrive.org/for-you/filetaxes to get started.
- **My Free Taxes:** United Way partners with the IRS's VITA program to help people prepare their federal and state tax returns or file them for free. Visit myfreetaxes.com for more information.
- **Federation of Tax Administrators:** Find tax form links for all 50 states and more information for taxpayers at taxadmin.org.